



CH3 CERTIFICATE - SYLLABUS

CH3 Certificate Syllabus

CH3 – Advanced Claims Handling (Handling Claims for Specific Losses)

- 1 Damages and reserving of injury claims
- 2 Civil procedure rules (as relevant to claims handlers)
- 3 Claims handling – business interruption
- 4 Alternative accommodation
- 5 Catastrophe handling
- 6 Basic building elements
- 7 Construction (Design and Management) Regulations 2015