

CILA CH3 Syllabus April 2024

Exam		CILA Certificate CH3
Learning outcomes		Assessment criteria
1	Know how the reserve for a personal injury liability claim may be assessed	1.1 State how damages may be estimated
		1.2 Outline how to estimate a claimant's costs
2	Understand civil procedure rules in claims handling	2.1 Explain the objectives and requirements of the civil procedure rules
3	Know the issues involved in arranging alternative accommodation in a loss situation	3.1 Explain the considerations to be taken into account when alternative accommodation may be arranged
		3.2 Identify factors which would render a property uninhabitable
		3.3 Identify the scope and limitations for alternative accommodation provided in a loss situation
4	Understand how a claim for damage to building structures may be dealt with	4.1 Identify the principal elements of a construction
		4.2 Explain how damage can occur to constructions
		4.3 Assess a loss situation involving building structures to determine the settlement to be made
5	Know the duties and obligations that may arise under Construction (Design and Management) Regulations	5.1 Outline the functions of the various parties to the construction process
		5.2 State the purpose and requirements of the Constructions (Design and Management) Regulations
6	Understand how a claim for 'business interruption' may be dealt with	6.1 Explain considerations to be taken into account when dealing with a business interruption loss
		6.2 Explain how to calculate the amount payable for a business interruption claim

CILA CH3 Syllabus April 2024		
Exam		CILA Certificate CH3
Learning outcomes		Assessment criteria
7	Understand how surge conditions and catastrophe situations may be dealt with	7.1 Explain the considerations to be taken into account when taking initial measures in a catastrophe situation
		7.2 Explain the role of mitigation contractors in a catastrophe situation
		7.3 Explain the specific considerations when provision of alternative accommodation is required in a catastrophe situation
		7.4 Summarise the information needed by insurers in monitoring a catastrophe situation

Glossary of key words

Assess

Evaluate or estimate the nature, ability, or quality of something.

Describe

Give an account in words (someone or something) including all relevant characteristics, qualities or events.

Explain

To make something clear and easy to understand with reasoning and/or justification.

Identify

Recognise and name.

Outline

Give a general description briefly showing the essential features.

State

Express main points in brief, clear form.

Summarise

Give a brief statement of the main points of (something)