



THE CHARTERED INSTITUTE
OF LOSS ADJUSTERS

Why choose a qualified loss adjuster?

The value of professional expertise

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Dealing with an insurance claim, whether simple or complex, can be distressing and lengthy. Working with a skilled, dedicated loss adjuster to assess damage and agree payments can make the situation far easier - and less stressful - to resolve. Deciding which loss adjuster to work with can also be difficult. However, choosing someone who is not only qualified but has invested in their career with professional memberships and ongoing training is a great way to ensure a successful outcome.

Working with a qualified loss adjuster brings many benefits, including knowledge and experience that lead to faster, fairer settlement and an unbiased, fully informed evaluation. Qualifications bring a deeper level of knowledge and insight. This is particularly valuable in the case of large, specialist, commercially sensitive or complex losses. A qualified loss adjuster can often secure higher payouts for their clients, even as much as 20-30% more. This helps the client cover more than just basic repairs or replacements that a smaller payout might not cover.

Finally, qualified loss adjusters use their experience and extended knowledge to guide clients through the project process, explain intricate policy wordings and industry regulations, and understand the scope and repercussions of the damage. This allows them to enjoy greater success negotiating with insurance companies and building long-term working relationships for the benefit of both current and future clients.

Qualified loss adjusters are guided, verified and supported by bodies such as CILA. These bodies hold their members to very high standards and strict professional codes of conduct. Always check for professional memberships when selecting a loss adjuster - they are reliable indicators of credentials, experience and commitment to their industry.